



November 13, 2020

Dear Family and friends

The Ministry for Seniors and Accessibility released an updated [Retirement Home COVID-19 Visiting Policy](#) which went into effect on October 13, 2020. The changes reflect a shift to a risk-based response system that includes specific actions based on community transmission and infection spread within the sector. Certain restrictions on visitors, resident absences, tours, and social activities go into effect if a retirement home is in an Alert or High Alert community. Queenston Place will receive weekly emails apprising the home of our community status. Please check our updated visitor policy for details around these changes.

Effective Tuesday November 17, 2020 the Niagara Region community is in ALERT status

If you require any additional information, please give us a call.

Thank for all your support.

Yours truly,

Belinda Graye, Administrator